



SOUTH-EAST TIMBER & DAMP LTD.

We hope you are really happy with the recent work that we have undertaken on your behalf. To support others in making an informed choice please could you complete the following questionnaire and place it in the enclosed pre paid SAE.

	Excellent	Good	OK	Poor
1. How would you rate the surveyor who attended the property?	✓			
2. How would you rate the written report you received after the survey was conducted?	✓			
3. How would you rate the technicians that undertook the works?	✓			
4. How would you rate the office administration of these works?	✓			
5. How would you rate the overall cleanliness during these works?	✓			
6. How would you rate the behaviour, attitude and politeness of the technicians?	✓			

What is the likelihood of you recommending us to friends, family or colleagues? (please circle)

Very Likely

Likely

Unlikely

Very Unlikely

What would you say to someone considering working with us?

We would have no hesitation in recommending this company. All staff were very friendly, knowledgeable and efficient with excellent communication skills.

We are pleased with the work carried out on our behalf. Everything was done efficiently and with understanding. And we appreciated the extra effort that was put in when we requested additional work. 10/10 from us!!

As a thank you for taking the time to complete the survey we will make a **£5.00** donation to our chosen charity.

Slideaway offers a bereavement support service to children and young people in West Kent. www.slideaway.org

SLIDE AWAY



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