

MAR 2021



South East Timber & Damp Limited
Counter Farm, Brook Street,
Woodchurch, Ashford, Kent TN26 3SP

We hope you are really happy with the recent work that we have undertaken on your behalf. To support others in making an informed choice please could you complete the following questionnaire and place it in the enclosed pre paid SAE.

	Excellent	Good	OK	Poor
1. How would you rate the surveyor who attended the property?	✓			
2. How would you rate the written report you received after the survey was conducted?	✓			
3. How would you rate the technicians that undertook the works?	✓			
4. How would you rate the office administration of these works?	✓			
5. How would you rate the overall cleanliness during these works?	✓			
6. How would you rate the behaviour, attitude and politeness of the technicians?	✓			

What is the likelihood of you recommending us to friends, family or colleagues? (please circle)

Very Likely

Likely

Unlikely

Very Unlikely

What would you say to someone considering working with us?

The Surveyor was polite and knowledgeable and his report was completed very quickly. Once quote was accepted, booking of the works was very efficient. Technicians arrived promptly and were fantastic - quick, efficient & tidy. The finished plastering was perfect & ready for decorations. I am delighted to recommend SETD to anyone - great service from start to finish.

As a thank you for taking the time to complete the survey we will make a £5.00 donation to our chosen charity.



South East Timber & Damp is a Slideaway member. Slideaway offers a bereavement support service to children and young people in West Kent.

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www.slideaway.org

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