

JUL 2021



# SOUTH-EAST TIMBER & DAMP LTD.

We hope you are really happy with the recent work that we have undertaken on your behalf. To support others in making an informed choice please could you complete the following questionnaire and place it in the enclosed prepaid SAE.

	Excellent	Good	OK	Poor
1. How would you rate the surveyor who attended the property?	✓			
2. How would you rate the written report you received after the survey was conducted?	✓			
3. How would you rate the technicians that undertook the works?	✓			
4. How would you rate the office administration of these works?	✓			
5. How would you rate the overall cleanliness during these works?	✓			
6. How would you rate the behaviour, attitude and politeness of the technicians?	✓			

What is the likelihood of you recommending us to friends, family or colleagues? (please circle)

Very Likely     
  Likely     
  Unlikely     
  Very Unlikely

What would you say to someone considering using our services?

I found the firm efficient and professional.

The Technicians were pleasant, and helpful which helped enormously during the upheaval of the job.

They left everything tidy and clean.

I would recommend South-East Timber & Damp, and have confidence in the work they did.



As a thank you for taking the time to complete the survey we will make a £5.00 donation to our chosen charity.

Slideaway offers a bereavement support service to children and young people in West Kent.  
[www.slideaway.org](http://www.slideaway.org)

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