



SOUTH-EAST TIMBER & DAMP LTD.

April 2021

We hope you are really happy with the recent work that we have undertaken on your behalf. To support others in making an informed choice please could you complete the following questionnaire and place it in the enclosed pre paid SAE.

	Excellent	Good	OK	Poor
1. How would you rate the surveyor who attended the property?	✓			
2. How would you rate the written report you received after the survey was conducted?	N/A			
3. How would you rate the technicians that undertook the works?	✓			
4. How would you rate the office administration of these works?	✓			
5. How would you rate the overall cleanliness during these works?	✓			
6. How would you rate the behaviour, attitude and politeness of the technicians?	✓			

What is the likelihood of you recommending us to friends, family or colleagues? (please circle)

Very Likely Likely Unlikely Very Unlikely

What would you say to someone considering working with us?

Many thanks for an efficient and helpful process from beginning to end.



As a thank you for taking the time to complete the survey we will make a **£5.00** donation to our chosen charity.

Slideaway offers a bereavement support service to children and young people in West Kent. www.slideaway.org

Branch Office: Unit 3, Counter Buildings, Brook Street, Woodchurch, Ashford, Kent TN26 3SP
T: 01732 884535 E: enquiries@timberanddamp.co.uk www.timberanddamp.co.uk
Company registered in England No 5341171 VAT Registration GB854 3469 04

